

In this very cold weather, paying heating bills can become a struggle for some New Jersey residents. I'm writing to ask that you please spread the news that families in your community don't have to be "low-income" to receive help paying their heating bills. There are a number of programs available to provide assistance to moderate income customers, senior citizens, people on disability, as well as better known programs that assist people with low incomes.

New Jersey residents who need help paying their utility bills should call [1-800-510-3102](tel:1-800-510-3102) to find out if they qualify for assistance from any program, and how to apply. Representatives are available from 9 a.m. to 9 p.m., 7 days a week.

Many customers who qualify assume they don't meet the criteria. Others may think the application process is difficult – and it is not. There is help for most income levels. For example, under one program, Payment Assistance Gas and Electric (PAGE), someone who grosses \$105,000 and has four dependents – including him or herself – may qualify for a grant of up to \$1,400 if they have fallen behind on their payments.

Low Income Home Energy Assistance Program (LIHEAP) provides income-eligible families an average of \$300 per year to pay their heating bills. Most programs accept applications year-round. However, the deadline to apply for financial assistance from LIHEAP is April 30, so PSE&G encourages customers to apply now.

Programs to help pay your PSE&G bill

For more information about these programs visit pseg.com/help

LOW INCOME PROGRAMS

Low Income Home Energy Assistance Program (LIHEAP) ► 1-800-510-3102

- PSE&G heating customers typically receive an average of \$300 toward their PSE&G bill.
- Customers with a household income at or below income limits can apply.
You may also be eligible for USF.
- LIHEAP accepts applications from October 1, 2014 to April 30, 2015.

LIHEAP GROSS INCOME LIMITS

Household Size♦	Monthly Gross* Income
1	\$1,945
2	\$2,621
3	\$3,298
4	\$3,975

Universal Service Fund (USF) ► 1-800-510-3102

- PSE&G customers can receive from \$5 to \$150 per month toward their PSE&G bill.
- If you apply for LIHEAP you are also applying for USF.
- USF accepts applications year round.

USF GROSS INCOME LIMITS

Household Size♦	Monthly Gross* Income
1	\$1,701
2	\$2,293
3	\$2,886
4	\$3,478

MODERATE INCOME PROGRAMS

Payment Assistance Gas and Electric (PAGE) ► 1-855-465-8783 ► njpoweron.org

- PSE&G customers can receive up to \$1,400 from PAGE, depending on the balance owed towards their bill. Applicant must meet the PAGE program guidelines and income eligibility (see below). Also, applicant must have a balance on their PSE&G bill; have received a disconnection notice; disconnected for non-payment or have an active payment plan with PSE&G for paying off the balance.
- To qualify for PAGE, you must not have received LIHEAP within the current heating season (Oct. –Sept.) and/or have not received a USF benefit within the past 6 months; have made two payments of at least \$25 within the last six months (1 payment should have been made 30 days prior of application date) or a \$200 good faith payment on your bill in the past 90 days.
- To apply for PAGE, call 1-855-465-8783 to locate the agency in your county or apply online at www.njpoweron.org.
- PAGE applications are available all year.

HOUSEHOLD SIZE♦	1	2	3	4
Min. Gross Annual Income	\$23,352	\$31,464	\$39,588	\$47,712
Max. Gross Annual Income	\$54,858	\$71,738	\$88,617	\$105,497

NJ SHARES (NJS) ► 1-866-NJSHARES (657-4273) ► njshares.org

- PSE&G customers can receive up to \$500 for electric; customers can receive up to \$700 for gas, depending on the balance owed on their PSE&G bill.
- Customers with a household income higher than LIHEAP or USF income limits, and lower than the income limits listed, may apply, if denied a PAGE benefit.
- NJS accepts applications year round.
- To find the agency where to apply, call 1-866-657-4273 or apply online at njshares.org.

NJS GROSS INCOME LIMITS

Household Size♦	Monthly Gross* Income
1	\$3,890
2	\$5,243
3	\$6,597
4	\$7,950

SENIORS / DISABLED ADULTS

NJ Lifeline ► 1-800-792-9745

- Seniors who are at least 65 years old, and disabled adults who are at least 18 years old and receiving Social Security Disability can apply to receive \$225 yearly credit. Customer's annual gross income (**not the household income**) must be less than \$26,575 if single or less than \$32,582 if married.
- NJ Lifeline accepts applications year round.

You may obtain applications for all programs, except NJ SHARES, at a PSE&G customer service center.

♦ For household sizes greater than four, visit pseg.com/help.

* Gross income is income before taxes.

Veá al dorso para español.

Scan to learn more about these programs.





Programas para ayudarle pagar su factura de PSE&G

Visite a pseg.com/ayuda para más información sobre estos programas

DE BAJO INGRESO

Programa de Asistencia de Energía para Familias de Bajos Ingresos (LIHEAP)

► **1-800-510-3102**

- Los clientes de PSE&G normalmente reciben un promedio de \$300 a favor de su factura.
- Clientes con un ingreso familiar igual o menos de los límites de ingresos pueden solicitar. *Usted también puede ser elegible para la USF.*
- Solicitudes para LIHEAP son aceptadas entre el 1 de octubre de 2014 hasta el 30 de abril de 2015.

LIHEAP LIMITES DE INGRESO BRUTO

Tamaño de familia♦	Ingreso Bruto* Mensual
1	\$1,945
2	\$2,621
3	\$3,298
4	\$3,975

Fondo de Servicio Universal (USF) ► 1-800-510-3102

- Clientes de PSE&G pueden recibir entre \$5 a \$150 por mes a favor de su factura.
- Si solicita por LIHEAP también está solicitando por USF.
- USF acepta solicitudes durante todo el año.

USF LIMITES DE INGRESO BRUTO

Tamaño de familia♦	Ingreso Bruto* Mensual
1	\$1,701
2	\$2,293
3	\$2,886
4	\$3,478

Programa de Ayuda con su Factura de Gas y Electricidad (PAGE)

► **1-855-465-8783** ► njpoweron.org

- Clientes de PSE&G pueden recibir hasta \$1,400 de PAGE, dependiendo del saldo pendiente que debe. El solicitante debe cumplir con las pautas del programa y la elegibilidad de ingresos de PAGE (vea abajo). Además, el solicitante tiene que tener un saldo pendiente con PSE&G; haber recibido una notificación de desconexión; ser desconectados por falta de pago o tener un plan de pago activo con PSE&G para pagar el saldo.
- Para calificar por PAGE, no debe haber recibido LIHEAP durante la temporada de calefacción actual (octubre - septiembre) y/o no ha recibido un beneficio de USF en los últimos 6 meses; haber hecho dos pagos de al menos \$25 en los últimos seis meses (Un pago debe haberse hecho 30 días antes de la fecha de solicitud) o un pago de buena fe de \$200 en su factura en los últimos 90 días.
- Para solicitar por PAGE, llame al 1-855-465-8783 para localizar la agencia en su condado o solicite en línea en www.njpoweron.org.
- Solicitudes para PAGE están disponibles todo el año.

TAMAÑO DE FAMILIA♦	1	2	3	4
Ingreso Bruto Anual Mínimo	\$23,352	\$31,464	\$39,588	\$47,712
Ingreso Bruto Anual Máximo	\$54,858	\$71,738	\$88,617	\$105,497

NJ SHARES (NJS) ► 1-866-NJSHARES (657-4273) ► njshares.org

- Clientes de PSE&G pueden recibir hasta \$500 para electricidad; los clientes pueden recibir hasta \$700 para gas, dependiendo del saldo que deben en su factura de PSE&G.
- Clientes con un ingreso familiar más de los límites de ingresos de LIHEAP o USF, y menos de los límites de ingresos alistados, pueden solicitar si se le niega un beneficio PAGE.
- NJS acepta solicitudes durante todo el año.
- Para localizar la agencia dónde aplicar, llame a 1-866-657-4273 o solicite en línea en njshares.org.

NJS LIMITES DE INGRESO BRUTO

Tamaño de familia♦	Ingreso Bruto* Mensual
1	\$3,890
2	\$5,243
3	\$6,597
4	\$7,950

DE INGRESO MÓDICO

NJ Lifeline ► 1-800-792-9745

- Las personas mayores que tienen por lo menos 65 años de edad, y adultos con una discapacidad que tengan al menos 18 años de edad y que reciben Seguro Social por Discapacidad pueden solicitar para recibir un crédito anual de \$225. El ingreso bruto anual del cliente (**no el ingreso de otros en el hogar**) debe ser menos de \$26,575 si es soltero(a) o menos de \$32,582 si es casado(a).
- NJ Lifeline acepta solicitudes durante todo el año.

TERCERA EDAD /
ADULTOS
DISCAPACITADOS

Usted puede obtener solicitudes para todos los programas, con la excepción de NJ SHARES, en uno de los centros de servicio al cliente de PSE&G.

♦ Para familia de cuarto o más, visite pseg.com/ayuda.
* El ingreso bruto es el ingreso antes de impuestos.

See reverse side for English.

Escanea para aprender más sobre estos programas.

